

INSURANCE COMMISSIONER
JOHN D. DOAK

GOVERNOR
MARY FALLIN



OKLAHOMA INSURANCE DEPARTMENT
STATE OF OKLAHOMA

For Insurance Department Use Only

Complaint # _____

Date: _____

To: **Bail Bond Complaint**
John Doak, Oklahoma Insurance Commissioner
Oklahoma Insurance Department
5 Corporate Plaza
3625 NW 56th St., Suite 100
Oklahoma City, OK 73112

From:
Name _____
Address _____
City _____ State _____ Zip _____
Telephone Number _____
Email Address _____

Person filing complaint is the Defendant _____, Co-signer _____, Other (explain)

Full Name of Bail Bondsman about which you are requesting assistance:

Name _____
Address _____
City _____ State _____ Zip _____

COMPLAINT

Please give as much detailed information as possible. Include copies of receipts, bail agreements,

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All of the above information is true and accurate to the best of my knowledge.

Signature

Date

INSTRUCTIONS FOR FILING A COMPLAINT

The Oklahoma Insurance Department (OID) will initiate an investigation when a signed complaint is filed by the public or the Department when a violation of the licensing law (Bail Bond Code) is alleged.

A complaint should not be filed with OID in expectation of changing an agreement, voiding a contract or attempting to solve a civil dispute. In those cases, you should consult an attorney.

The complaint should consist of a brief explanation of the facts, which should be stated in the order they occurred. Copies of documents such as receipts, bail agreements, contracts, promissory notes, or any other documents you may have signed in connection with the bail bond transaction that will assist in confirming your complaint must be attached to the complaint.

Once the complaint has been filed with OID, an investigation will be conducted. OID will contact the bail bondsman and if applicable the insurer. If there is evidence of a violation of the licensing law (Bail Bond Code), OID may pursue administrative action against the bail bondsman and if applicable the insurer. Once a final response is received and reviewed, OID will contact the complainant with a letter of explanation.

If administrative action is pursued, the complainant becomes a witness for the Department and may be required to appear and testify concerning the facts of the complaint.

Send your completed complaint to:

Attn: Bail Bond Division
John Doak, Oklahoma Insurance Commissioner
Oklahoma Insurance Department
5 Corporate Plaza

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